

## Shirl Storm

---

**From:** RAY DEAN [MARIANDRAY@MSN.COM]  
**Sent:** Tuesday, October 06, 2009 3:30 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** RAY DEAN  
**Email:** MARIANDRAY@MSN.COM  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

No. of Copies rec'd 0  
List A B C D E

## Shirl Storm

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**From:** MARILYN AMUNDSEN [MARIANDRAY@MSN.COM]  
**Sent:** Tuesday, October 06, 2009 3:30 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** MARILYN AMUNDSEN  
**Email:** MARIANDRAY@MSN.COM  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** David Brown [davalanbrow@aol.com]  
**Sent:** Tuesday, October 06, 2009 10:27 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** David Brown  
**Email:** davalanbrow@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Sharon Fernandez [mycatsheba1956@yahoo.com]  
**Sent:** Tuesday, October 06, 2009 7:48 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Sharon Fernandez  
**Email:** mycatsheba1956@yahoo.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Alexis Fernandez [hdfxr64@yahoo.com]  
**Sent:** Tuesday, October 06, 2009 7:48 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Alexis Fernandez  
**Email:** hdfxr64@yahoo.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Carol Urban [durban66@sprint.blackberry.net]  
**Sent:** Monday, October 05, 2009 6:54 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Carol Urban  
**Email:** durban66@sprint.blackberry.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Shamron Todd [xobeautigal@tmo.blackberry.net]  
**Sent:** Monday, October 05, 2009 6:12 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Shamron Todd  
**Email:** xobeautigal@tmo.blackberry.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Rosalin Eugenia [latinasexylady24@hotmail.com]  
**Sent:** Monday, October 05, 2009 4:31 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Rosalin Eugenia  
**Email:** latinasexylady24@hotmail.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Beverly Kinder [DAKChevy69@cox.net]  
**Sent:** Monday, October 05, 2009 10:24 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** Beverly Kinder  
**Email:** DAKChevy69@cox.net  
**Message:**

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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**Shirl Storm**

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**From:** Donald Kinder Sr [DAKChevy69@cox.net]  
**Sent:** Monday, October 05, 2009 10:24 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Donald Kinder Sr  
**Email:** DAKChevy69@cox.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Jerry Webster [jgw4102@yahoo.com]  
**Sent:** Sunday, October 04, 2009 9:25 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** Jerry Webster  
**Email:** jgw4102@yahoo.com  
**Message:**

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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List A B C D E

## Shirl Storm

---

**From:** Tom/JoAnne Lightfoot [TLightfoot@kc.rr.com]  
**Sent:** Saturday, October 03, 2009 9:27 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Tom/JoAnne Lightfoot  
**Email:** TLightfoot@kc.rr.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

No. of Copies rec'd 0  
List A B C D E

**Shirl Storm****From:** Tony & Debra Clark [debra265@centurytel.net]**Sent:** Thursday, October 01, 2009 3:28 PM**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov**Subject:** TRS Fund: Drastic VRS Rate Cuts**FILED/ACCEPTED****OCT 19 2009**Federal Communications Commission  
Office of the Secretary**Name:** Tony & Debra Clark**Email:** debra265@centurytel.net**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Mary R. Owens [mowens010@neo.rr.com]  
**Sent:** Thursday, October 01, 2009 12:18 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

**Name:** Mary R. Owens  
**Email:** mowens010@neo.rr.com  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** sheila Buskirk [spongebob1957@comcast.net]  
**Sent:** Thursday, October 01, 2009 12:28 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** sheila Buskirk  
**Email:** spongebob1957@comcast.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** John Reif [john\_reif2005@yahoo.com]  
**Sent:** Wednesday, September 30, 2009 3:43 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

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OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** John Reif  
**Email:** john\_reif2005@yahoo.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

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**From:** Janice Harden [lehn060301@comcast.net]  
**Sent:** Wednesday, September 30, 2009 8:05 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Janice Harden  
**Email:** lehn060301@comcast.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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**From:** James Harden [jlhpisces51@gmail.com]  
**Sent:** Wednesday, September 30, 2009 8:04 AM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

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OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** James Harden  
**Email:** jlhpisces51@gmail.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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## Shirl Storm

---

**From:** Jeremy Mabee [whitel3051@aol.com]  
**Sent:** Tuesday, September 29, 2009 9:16 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Jeremy Mabee  
**Email:** whitel3051@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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**From:** Ashleen Mabee [whitel3051@aol.com]  
**Sent:** Tuesday, September 29, 2009 9:16 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

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OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Ashleen Mabee  
**Email:** whitel3051@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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**From:** Brianna Mabee [whitel3051@aol.com]  
**Sent:** Tuesday, September 29, 2009 9:15 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

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OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Brianna Mabee  
**Email:** whitel3051@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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**From:** Pamela Mabee [whitel3051@aol.com]  
**Sent:** Tuesday, September 29, 2009 9:15 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

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OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Pamela Mabee  
**Email:** whitel3051@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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**From:** Daniel Maher [whitel3051@aol.com]  
**Sent:** Tuesday, September 29, 2009 9:15 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

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OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Daniel Maher  
**Email:** whitel3051@aol.com  
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## Shirl Storm

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**From:** Patricia Maher [whitel3051@aol.com]  
**Sent:** Tuesday, September 29, 2009 9:14 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

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OCT 19 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Patricia Maher  
**Email:** whitel3051@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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**Shirl Storm**

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**From:** Susann Ellinger [gsellinger64@cox.net]  
**Sent:** Tuesday, September 29, 2009 9:00 PM  
**To:** Kevin.martin@fcc.gov; Jonathan Adelstein; Robert McDowell; Michael Copps;  
Deborah.Tate@fcc.gov  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

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Federal Communications Commission  
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**Name:** Susann Ellinger  
**Email:** gsellinger64@cox.net  
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